

Reality Terms of Service

Last updated: 26-May-2026

Warning

Digital assets may not be appropriate for everyone. Before engaging in activities with digital assets, you should learn about them to ensure that they are appropriate for you. Risks inherent to digital assets include, but are not limited to, exchange rate volatility, transaction confirmation time, irreversible nature of transactions, possible inherent technical defects and regulatory uncertainties.

Reality operates the Platform and provides the Services. These Reality Terms of Service (the “**Terms**”) constitute a legally binding agreement between Reality and you (hereinafter referred to as “you” or “user”) and govern your access to the Platform and use of Services.

Any additional terms and documents, including the Privacy Policy and any applicable Product Terms), conditions, limitations, disclaimers and obligations contained within and on the Platform and incorporated into these Terms by reference.

You should read these Terms carefully. By accessing the Platform and/or using the Services, it is deemed that you have read and irrevocably agreed to these Terms, as may be modified and/or supplemented by Reality from time to time without prior notice. If you do not agree to these Terms, then you must not access or use the Platform or the Services. Please carefully review the disclosures and disclaimers set forth in clause 12 and elsewhere in these Terms in their entirety before accessing or using any software, services, or other offerings developed, owned or otherwise made available by Reality. These Terms set forth important details about the legal obligations associated with your use of the Services.

FOR THE AVOIDANCE OF DOUBT, THESE TERMS GOVERN ONLY YOUR ACCESS TO AND USE OF THE PLATFORM AND SOFTWARE, WEBSITE HOSTING, DASHBOARDS, APIS, AND TECHNICAL INTERFACES. THEY DO NOT GOVERN, AND REALITY DOES NOT PROVIDE, ANY ISSUANCE, SALE, PURCHASE, REDEMPTION, TRADING, TRANSACTIONAL OR ECONOMIC TERMS OF ANY DIGITAL ASSET OR FINANCIAL PRODUCT OR SERVICE OFFERED BY ANY AFFILIATE, COVERED ENTITY OR ANY THIRD PARTY..

PLEASE READ THESE TERMS CAREFULLY TO ENSURE THAT YOU UNDERSTAND EACH PROVISION. THESE TERMS CONTAIN A MANDATORY INDIVIDUAL ARBITRATION PROVISION AND CLASS ACTION/JURY TRIAL WAIVER IN CLAUSE 16 THAT REQUIRE, UNLESS YOU OPT OUT PURSUANT TO THE INSTRUCTIONS IN CLAUSE 16, THE EXCLUSIVE USE OF FINAL AND BINDING ARBITRATION ON AN INDIVIDUAL BASIS TO RESOLVE DISPUTES BETWEEN YOU AND US, INCLUDING WITHOUT LIMITATION ANY CLAIMS THAT AROSE OR WERE ASSERTED BEFORE YOU AGREED TO THESE TERMS. TO THE FULLEST EXTENT PERMITTED BY LAW, YOU EXPRESSLY WAIVE YOUR RIGHT TO SEEK RELIEF IN A COURT OF LAW AND TO HAVE A JURY TRIAL ON YOUR CLAIMS, AS WELL AS YOUR RIGHT TO PARTICIPATE AS A PLAINTIFF OR CLASS MEMBER IN ANY CLASS, COLLECTIVE, PRIVATE ATTORNEY GENERAL OR REPRESENTATIVE ACTION OR PROCEEDING.

1 Definitions and interpretations

1.1 In these Terms, unless context otherwise requires, the following words and expressions shall have the following meanings respectively ascribed to them:

Affiliates means a person, entity or company directly or indirectly, controlling, controlled by or under direct or indirect common control with another person, entity or company

Covered Entities means, collectively, Reality, its Affiliates, and any other third-party whose platform, products, or services are made available through links, interfaces, or integrations on the Platform, solely in each case where Reality has approved such third party to be applicable under these Terms with respect to that specific platform or interface.

For the avoidance of doubt, Covered Entities do not include unaffiliated third-party issuers, protocols, networks, or service providers that provide general infrastructure (including wallets, custody, RPCs, nodes, hosting, analytics, or blockchain networks), or whose assets or services are merely viewable, referenced, or transferable through the Platform or Services without being the specific platform or transactional interface described above and approved by Reality for coverage under these Terms.

Platform means the digital platform that we or any of our affiliates may make accessible to you via website, mobile app, API or by such other means as we or our affiliates may prescribe from time to time

Privacy Policy means https://realityfinance.xyz/info/docs/legal/privacy_policy

Prohibited Countries means the following countries and such other locations as designated by Reality from time to time, including Cuba, Iran, North Korea (DPRK), Syria, Russia, Belarus, Venezuela, Myanmar (Burma), Ukraine, Donetsk People's Republic (DNR), Luhansk People's Republic (LNR), Zaporizhzhia region (Ukraine), Kherson region (Ukraine), Afghanistan, Central African Republic, Democratic Republic of Congo, Ethiopia, Iraq, Lebanon, Libya, Mali, Nicaragua, Somalia, South Sudan, Sudan, Yemen, Zimbabwe, Haiti, Burundi, Eritrea, Guinea-Bissau, Democratic People's Republic of Korea, Iran, Myanmar, Algeria, Angola, Bulgaria, Cote d'Ivoire, Kenya, Laos, Monaco, Namibia, Nepal, Venezuela, United States, Hong Kong, Singapore, Canada, United Kingdom, Japan, United Arab Emirates and member states of the European Economic Area.

We understand that corporate entities may be connected to the United States in a variety of ways. We have adopted methodology and process to determine whether a corporate entity is a U.S. user (as defined by applicable U.S. regulatory regimes), and thus, prohibited from using the Platform. Our staff may reach out to any relevant entity to provide further information for us to make a holistic assessment on whether the entity identified is a U.S. user and whether it may legally transact on the Platform

Reality, we, us means BG El Salvador, S.A. DE C.V. (Register Number PSAD-0047), a company incorporated in El Salvador, with a registered address at Calle La Reforma, #Local #12 Apto. Piso 6, Colonia San Benito, Presidente Plaza, San Salvador, San Salvador Centre, Departamento de San Salvador

Restricted Person means a person or entity who is included in any trade embargoes or economic sanctions, terrorist or corrupt foreign officials list (such as the United Nations Security Council Sanctions List, issued by a government agency including the list of specially designated nationals maintained by the Office of Foreign Assets Control of the U.S. Department of the Treasury (OFAC), or the denied persons or entity list of the U.S. Department of Commerce, or by the United Kingdom, the European Union, Canada), or resides or is established, or has operations in any of the Prohibited Countries.

Website means <http://realityfinance.xyz/>

You, your means (a) the person who is the user of the Services; (b) the person agreeing to these Terms; and where the context permits, includes any Authorized Person of that person

1.2 Unless the contrary intention appears, a reference in these Terms to:

- (a) the singular includes the plural and vice versa;
- (b) the word "person" includes an individual, a firm, a body corporate, a partnership, a joint venture, an unincorporated body or association;

- (c) labels used for definitions are for convenience only and do not affect interpretation;
- (d) the words “include”, “including”, “example” or “such as” when introducing an example, does not limit the meaning of the words to which the example relates to that example or examples of a similar kind.

2 Modifications to These Terms

We reserve the right, in our sole discretion, to modify these Terms from time to time. If we make changes, we will provide you with notice of such changes, such as by providing notice through the Services or updating the “Last updated” date at the top of these Terms. Unless we state otherwise in our notice, all such modifications are effective immediately, and your continued use of the Platform and the Services after we provide that notice will confirm your acceptance of the changes. If you do not agree to the amended Terms, then you must stop using the Platform and the Services.

3 Use of Services

3.1 For purposes of these Terms, the “Services” mean solely:

- (a) access to the Platform;
- (b) where applicable, the provision of software-based tools, dashboards, APIs, and technical interfaces hosted or made available by Reality that display information or enable users to transmit instructions, messages, or requests to third-party services, protocols, or issuers, including, but not limited, to Covered Entities; and
- (c) certain Tools as defined herein.

The Services are limited to website and application hosting, software functionality, and technical infrastructure. Reality provides the Services exclusively in its capacity as a software and technology provider. The Services include access to the Platform; informational content; and technical tools, dashboards, interfaces, APIs, and software that enable users to transmit instructions or requests to Affiliates, Covered Entities, other third-parties or blockchain protocols. The Services do not constitute brokerage, exchange, execution, settlement, clearing, custody, investment advisory, or asset issuance services. Certain features of the Platform may allow users to initiate, submit, or route requests or instructions to purchase or sell digital assets offered by Covered Entities or other third-parties. Reality provides such features solely as a technical interface and does not determine eligibility, approve transactions, set pricing, or guarantee transaction completion.

3.2 As a condition to accessing or using the Services or the Platform, you represent and warrant to Reality the following:

- (a) if you are entering into these Terms as an individual, then you are of legal age in the jurisdiction in which you reside and you have the legal capacity to enter into these Terms and be bound by them and if you are entering into these Terms as an entity, then you must have the legal authority to accept these Terms on that entity’s behalf, in which case “you” (except as used in this paragraph) will mean that entity;
- (b) you are not a Restricted Person;
- (c) you are not a member of any sanctions list or equivalent maintained by the United States government, the United Kingdom government, the European Union, Switzerland, the British Virgin Islands, the United Nations, or any department, agency or other governmental authority

thereof or thereunder (collectively, “Sanctions Lists Persons”) and you do not intend to transact with any Restricted Person or Sanctions List Person;

- (d) you do not, and will not, use VPN software or any other privacy or anonymization tools or techniques to circumvent, or attempt to circumvent, any restrictions that apply to the Services; and
- (e) your access to the Services is not (a) prohibited by and does not otherwise violate or assist you to violate any domestic or foreign law, rule, statute, regulation, by-law, order, protocol, code, decree, or another directive, requirement, or guideline, published or in force that applies to or is otherwise intended to govern or regulate any person, property, transaction, activity, event or other matter, including any rule, order, judgment, directive or other requirement or guideline issued by any domestic or foreign federal, provincial or state, municipal, local or other governmental, regulatory, judicial or administrative authority having jurisdiction over Reality, you, the Platform or the Services, or as otherwise duly enacted, enforceable by law, the common law or equity (collectively, “Applicable Laws”); or (b) contribute to or facilitate any illegal activity.
- (f) you will not access or use any application, interface or functionality hosted on or made available through the Platform or Services on behalf of any Covered Entity unless you satisfy, and will continue to satisfy for the duration of such access or use, all eligibility criteria, requirements, and conditions established by such Covered Entity for that application, interface, or functionality, and you acknowledge that Reality does not verify, and assumes no responsibility for verifying, your compliance with any of these aforementioned requirements.

3.3 As a condition to accessing or using the Services or the Platform, you acknowledge, understand, and agree to the following:

- (a) from time to time the Platform and the Services may be inaccessible or inoperable for any reason, including, without limitation:
 - (i) equipment malfunctions;
 - (ii) periodic maintenance procedures or repairs that Reality or any of its suppliers or contractors may undertake from time to time;
 - (iii) causes beyond Reality’s control or that Reality could not reasonably foresee;
 - (iv) disruptions and temporary or permanent unavailability of underlying blockchain infrastructure; or
 - (v) unavailability of third-party service providers or external partners for any reason;
- (b) we reserve the right to disable or modify access to the Platform and the Services at any time in the event of any breach of these Terms, including, without limitation, if we reasonably believe any of your representations and warranties may be untrue or inaccurate, and we will not be liable to you for any losses or damages you may suffer as a result of or in connection with the Platform or the Services being inaccessible to you at any time or for any reason;
- (c) the Platform and the Services may evolve, which means Reality may apply changes, replace, or discontinue (temporarily or permanently) the Services at any time in its sole discretion;
- (d) any information displayed on the Platform, including any pricing, yield, rate, or other financial data, is provided for informational purposes only by or on behalf of the applicable Affiliate, Covered Entity or other third-party, and does not represent an offer, a solicitation of an offer, or any advice regarding, or recommendation to enter into, a transaction with Reality;

- (e) Reality does not act as an agent for you or any other user of the Platform or the Services, and Reality is not a party to any transaction between you and any Affiliate, Covered Entity or other third-party;
- (f) you are solely responsible for your use of the Services. To the extent you interact with any Digital Assets or third-party services through the Platform, you are solely responsible for the custody and control of your Digital Assets and any decisions relating thereto;
- (g) to the fullest extent not prohibited by Applicable Law, we owe no fiduciary duties or liabilities to you or any other party, and that to the extent any such duties or liabilities may exist at law or in equity, you hereby irrevocably disclaim, waive, and eliminate those duties and liabilities;
- (h) you are solely responsible for reporting and paying any taxes applicable to your use of the Platform and any transactions you conduct through or in connection with interfaces accessible via the Platform; and
- (i) Reality has no control over, or liability for, the delivery, quality, safety, legality, or any other aspect of any Digital Assets or products offered by Covered Entities or other third-parties. Reality is not responsible for ensuring that any Covered Entity or other entity with whom you transact completes any transaction or is authorized to do so. If you experience a problem with any transaction conducted through interfaces accessible via the Platform, you bear the entire risk.

3.4 As a condition to accessing or using the Services or the Platform, you covenant to Reality the following:

- (a) in connection with using the Services, you will only use legally-obtained Digital Assets that belong to you;
- (b) you will comply with all Applicable Laws in connection with using the Services, and you will not use the Platform or the Services if the laws of your country, or any other Applicable Law, prohibit you from doing so;
- (c) any Digital Assets you use in connection with the Services are either owned by you or you are validly authorized to carry out actions using such Digital Assets;
- (d) in addition to complying with all restrictions, prohibitions, and other provisions of these Terms, you will, at all times, (a) ensure that all information that you provide on the Platform and during your use of the Services is current, complete, and accurate; and (b) maintain the security and confidentiality of your private keys associated with your public Ether address, passwords, API keys, private keys associated with your Services account and other related credentials.

4 Fees and Blockchain Costs

In connection with your use of the Services, you may be required to pay all fees necessary for interacting with any applicable blockchain, including transaction costs. Any fee estimates displayed on the Platform are provided for informational purposes only and may vary from the actual fees incurred. Reality does not charge fees for access to the Platform; any fees associated with transactions conducted through Affiliate, Covered Entity or third-party interfaces are governed by the applicable Affiliate's, Covered Entity's or third-party's terms.

5 No Professional Advice or Fiduciary Duties

Unless otherwise stated, all information provided in connection with your access and use of the Platform and the Services is for informational purposes only and should not be construed as professional advice. You should

not take, or refrain from taking, any action based on any information contained on the Platform or any other information that we make available at any time, including, without limitation, blog posts, articles, links to third-party content, discord content, news feeds, tutorials, tweets, and videos. Before you make any financial, legal, or other decisions involving the Services, you should seek independent professional advice from an individual who is licensed and qualified in the area for which such advice would be appropriate. The Terms are not intended to, and do not, create or impose any fiduciary duties on us. You further agree that the only duties and obligations that we owe you are those set out expressly in these Terms.

6 Prohibited Activity

6.1 You may not use the Services to engage in the categories of activity set forth below (“Prohibited Uses”). The specific activities set forth below are representative, but not exhaustive, of Prohibited Uses. By using the Platform or Services, you confirm that you will not use the Platform or Services to do any of the following:

- (a) violate any Applicable Laws including, without limitation, any relevant and applicable anti-money laundering and anti-terrorist financing laws and sanctions programs, such as, without limitation, the US Department of Treasury’s Office of Foreign Asset Controls;
- (b) engage in transactions involving items that infringe or violate any copyright, trademark, right of publicity or privacy or any other proprietary right under Applicable Law, including but not limited to, sales, distribution, or access to counterfeit music, movies, software, or other licensed materials without the appropriate authorization from the rights holder; use of Reality’s intellectual property, name, or logo, including use of Reality’s trade or service marks, without express consent from Reality or in a manner that otherwise harm Reality; any action that implies an untrue endorsement by or affiliation with Reality;
- (c) use the Services in any manner that could interfere with, disrupt, negatively affect, or inhibit other users from fully enjoying the Services, or that could damage, disable, overburden, or impair the functioning of the Platform or the Services in any manner;
- (d) circumvent any content-filtering techniques, security measures or access controls that Reality employs on the Platform, including, without limitation, through the use of a VPN;
- (e) use any robot, spider, crawler, scraper, or other automated means or interface not provided by us, to access the Services or to extract data, or introduce any malware, virus, Trojan horse, worm, logic bomb, drop-dead device, backdoor, shutdown mechanism or other harmful material into the Platform or the Services;
- (f) provide false, inaccurate, or misleading information while using the Platform or the Services or engage in activity that operates to defraud Reality, other users of the Services, or any other person;
- (g) use or access the Platform or Services to transmit or exchange Digital Assets that are the direct or indirect proceeds of any criminal or fraudulent activity, including, without limitation, terrorism or tax evasion;
- (h) use the Platform in any way that is, in our sole discretion, libelous, defamatory, profane, obscene, pornographic, sexually explicit, indecent, lewd, vulgar, suggestive, harassing, stalking, hateful, threatening, offensive, discriminatory, bigoted, abusive, inflammatory, fraudulent, deceptive, manipulative, or otherwise objectionable, likely or intended to incite, threaten, facilitate, promote, or encourage hate, racial intolerance, or violent acts against others; 5.9 use the Platform or the Services from a jurisdiction that we have, in our sole discretion, determined is a jurisdiction where the use of the Platform or the Services is prohibited;

- (i) harass, abuse, or harm of another person or entity, including Reality's employees and service providers; impersonate another user of the Services or otherwise misrepresent yourself;
- (j) engage in activity that violates any applicable law, rule, or regulation of the United States or another relevant jurisdiction, including (but not limited to) the restrictions and regulatory requirements imposed by US law; or
- (k) encourage, induce or assist any third party, or yourself attempt, to engage in any of the activities prohibited under this Clause 5 or any other provision of these Terms.

7 Content

You hereby grant to us a royalty-free, fully paid-up, sublicensable, transferable, perpetual, irrevocable, non-exclusive, worldwide license to use, copy, modify, create derivative works of, display, perform, publish and distribute, in any form, medium, or manner, any content that is available to other users as a result of your use of the Platform or the Services (collectively, "Your Content"), including, without limitation, for promoting Reality, its Affiliates, Covered Entities, the Services or the Platform. You represent and warrant that (a) you own Your Content or have the right to grant the rights and licenses in these Terms; and (b) Your Content and our use of Your Content, as licensed herein, does not and will not violate, misappropriate or infringe on any third party's rights.

8 Intellectual Proprietary Rights

- 8.1 Any Reality names, logos, and other marks used on the Platform or as a part of the Services are trademarks owned by Reality, its Affiliates, the Covered Entities or their applicable licensors. You may not copy, imitate, or use them without the prior written consent of Reality or the applicable licensors, and these Terms do not grant you any rights in those trademarks. You may not remove, obscure, or alter any legal notices displayed in or along with the Services.

9 Third-Party Services

- 9.1 The Services may enable you to access or view links to other World Wide Web or accessible Platforms, applications, or resources, and may enable you to access, download or otherwise interact with content, services, applications and/or resources provided by third parties (for example, eligible crypto wallet providers and blockchain networks) that are not owned or controlled by Reality (collectively, "Third-Party Services"), and certain functionality of the Service may require you to register for or otherwise use Third-Party Services. You acknowledge and agree that Reality is not responsible for the availability of such Third-Party Services, and that Reality does not endorse and is not responsible or liable for any content, advertising, products, or other materials on or available from such Third-Party Services. You further acknowledge and agree that Reality shall not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with use of or reliance on any Third-Party Services, including without limitation your use of or reliance on any content, goods, or services available on or through any Third-Party Services.
- 9.2 For the avoidance of doubt, Covered Entities are separate legal entities that provide their own services under their own terms. Although the Platform may host or display interfaces for Covered Entities services, such hosting does not make Reality a provider of, or a party to, those services or any transactions conducted through those interfaces.
- 9.3 YOUR ACCESS TO AND/OR USE OF ANY THIRD-PARTY SERVICE, INCLUDING BUT NOT LIMITED TO ANY INTERACTION OR TRANSACTION BY YOU WITH, ON OR THROUGH ANY THIRD-PARTY SERVICE, IS

SUBJECT TO THE APPLICABLE THIRD-PARTY SERVICE'S TERMS AND CONDITIONS AND/OR ANY OTHER TERMS MADE AVAILABLE ON OR AGREED TO BY YOU IN CONNECTION WITH SUCH THIRD-PARTY SERVICE, AND ANY TRANSACTION AND/OR INTERACTION BY YOU WITH, ON OR THROUGH A THIRD-PARTY SERVICE IS SOLELY BETWEEN YOU AND THE APPLICABLE THIRD PARTY. IF YOU ACCESS OR USE A THIRD-PARTY SERVICE, YOU DO SO AT YOUR OWN RISK, AND YOU UNDERSTAND THAT THESE TERMS DO NOT APPLY TO YOUR USE OF SUCH THIRD-PARTY SERVICE. YOU EXPRESSLY RELIEVE US FROM ANY AND ALL LIABILITY ARISING FROM YOUR USE OF OR RELIANCE ON ANY THIRD-PARTY SERVICE.

10 Modification, Suspension, and Termination

We may, at our sole discretion, from time to time and with or without prior notice to you, modify, suspend or disable (temporarily or permanently) the Services, in whole or in part, for any reason whatsoever. Upon termination of your access, your right to use the Services will immediately cease. We will not be liable for any losses suffered by you resulting from any modification to any Services or from any modification, suspension, or termination, for any reason, of your access to all or any portion of the Platform or the Services. The following provisions of these Terms will survive any termination of your access to the Platform or the Services, regardless of the reasons for its expiration or termination, in addition to any other provision which by law or by its nature should survive: Clauses 8 through 17.

11 Assumption of Risks

- 11.1 By utilizing the Services or interacting with the Platform in any way, you represent and warrant that you understand the inherent risks associated with cryptographic systems and blockchain-based networks; Digital Assets, including the usage and intricacies of native Digital Assets, like Ether (ETH); Ethereum blockchain-based tokens, and systems that interact with blockchain-based networks. Reality does not own or control any of the underlying software through which blockchain networks are formed. In general, the software underlying blockchain networks, including the Ethereum blockchain, is open source, such that anyone can use, copy, modify, and distribute it. By using the Services, you acknowledge and agree (a) that Reality is not responsible for the operation of the software and networks underlying the Services, (b) that there exists no guarantee of the functionality, security, or availability of that software and networks, and (c) that the underlying networks are subject to sudden changes in operating rules, such as those commonly referred to as "forks," which may materially affect the Services. Blockchain networks use public/private key cryptography. You alone are responsible for securing your private key(s). We do not have access to your private key(s). Losing control of your private key(s) will permanently and irreversibly deny you access to Digital Assets on the Ethereum blockchain or other blockchain-based network. Neither Reality nor any other person or entity will be able to retrieve or protect your Digital Assets. If your private key(s) are lost, then you will not be able to transfer your Digital Assets to any other blockchain address or wallet. If this occurs, then you will not be able to realize any value or utility from the Digital Assets that you may hold.
- 11.2 The Services and your Digital Assets could be impacted by one or more regulatory inquiries or regulatory actions, which could impede or limit the ability of Reality to continue to make available its proprietary software and, thus, could impede or limit your ability to access or use the Services.
- 11.3 You acknowledge and understand that cryptography is a progressing field with advances in code cracking or other technical advancements, such as the development of quantum computers, which may present risks to Digital Assets and the Services, and could result in the theft or loss of your Digital Assets. To the extent possible, we intend to update Reality-developed or owned software related to the Services to incorporate additional security measures necessary to address risks presented from technological advancements, but that intention does not guarantee or otherwise ensure full security of the Services.

- 11.4 You understand that the Ethereum blockchain and other blockchain-based networks remain under development, which creates technological and security risks when using the Services in addition to uncertainty relating to Digital Assets and transactions therein. You acknowledge that the cost of transacting on the Ethereum blockchain and other blockchain-based networks may be variable and may increase at any time causing impact to any activities taking place on the Ethereum blockchain or other blockchain-based network, which may result in price fluctuations or increased costs when using the Services.
- 11.5 You acknowledge that the Services are subject to flaws and that you are solely responsible for evaluating any information or functionality provided by the Services or Platform. This warning and others Reality provides in these Terms in no way evidence or represent an on-going duty to alert you to all of the potential risks of utilizing the Services or accessing the Platform.
- 11.6 Although we intend to provide accurate and timely information on the Platform and during your use of the Services, the Platform and other information available when using the Services may not always be entirely accurate, complete, or current and may also include technical inaccuracies or typographical errors. Information may be changed or updated from time to time without notice, including, without limitation, information regarding our policies. Accordingly, you should verify all information before relying on it, and all decisions based on information contained on the Platform or as part of the Services are your sole responsibility. No representation is made as to the accuracy, completeness, or appropriateness for any particular purpose of any pricing information distributed via the Platform or otherwise when using the Services. Prices and pricing information may be higher or lower than prices available on platforms providing similar services.
- 11.7 Any use or interaction with the Services requires a comprehensive understanding of applied cryptography and computer science to appreciate the inherent risks, including those listed above. You represent and warrant that you possess relevant knowledge and skills. Any reference to a type of Digital Asset on the Platform or otherwise during the use of the Services does not indicate our approval or disapproval of the technology on which the Digital Asset relies, and should not be used as a substitute for your understanding of the risks specific to each type of Digital Asset.
- 11.8 Use of the Services, including any interfaces hosted on behalf of Covered Entities, may provide access to functionality involving Digital Assets that carry financial risk. Digital Assets and decentralized protocols are highly experimental, risky, and volatile. Any transactions you conduct through interfaces accessible via the Services are your sole responsibility. Reality is not a party to any such transaction. You acknowledge and agree that you will access and use the Services at your own risk. Notwithstanding anything in these Terms, Reality accepts no responsibility whatsoever for, and will in no circumstances be liable to you in connection with, any transaction conducted through or in connection with interfaces accessible via the Services.
- 11.9 We must comply with Applicable Law, which may require us to, upon request by government agencies, take certain actions or provide information, which may not be in your best interests and which may occur without notice to you.
- 11.10 You understand that the Service remains under development, which creates technological and other risks when using the Services. These risks include, among others, delays resulting from the servers of Reality being offline; an incorrect display of information on the Platform in the case of server errors; or other disruptions caused by server errors. You acknowledge that these risks may have a material impact on your use of the Services.
- 11.11 You hereby assume, and agree that Reality will have no responsibility or liability for, the risks set forth in this Clause 11. You hereby irrevocably waive, release and discharge all claims, whether known or unknown to you, against Reality, its Affiliates, the Covered Entities and their respective shareholders, members, directors, officers, employees, agents, and representatives, suppliers, and contractors related to any of the risks set forth in this Clause 11.

12 Disclosures; Disclaimers

REALITY IS A SOFTWARE AND INFRASTRUCTURE PROVIDER ONLY. REALITY DOES NOT ISSUE DIGITAL ASSETS, DOES NOT OPERATE A MARKETPLACE OR TRADING VENUE, AND DOES NOT ACT AS A COUNTERPARTY, BROKER, OR AGENT IN CONNECTION WITH ANY DIGITAL ASSET TRANSACTION. ANY TRANSACTION INITIATED THROUGH THE PLATFORM OCCURS, IF AT ALL, SOLELY BETWEEN THE USER AND THE APPLICABLE THIRD-PARTY, INCLUDING ANY AFFILIATE OR COVERED ENTITY.

REALITY IS A DEVELOPER AND OWNER OF SOFTWARE. REALITY DOES NOT OPERATE A DIGITAL ASSET OR DERIVATIVES EXCHANGE PLATFORM OR OFFER TRADE EXECUTION OR CLEARING SERVICES AND, THEREFORE, HAS NO OVERSIGHT, INVOLVEMENT, OR CONTROL CONCERNING YOUR TRANSACTIONS USING THE SERVICES. YOU ARE RESPONSIBLE FOR COMPLYING WITH ALL APPLICABLE LAWS THAT GOVERN YOUR USE OF THE SERVICES. REALITY DOES NOT OWN OR CONTROL THE UNDERLYING SOFTWARE PROTOCOLS, NETWORK OR BLOCKCHAINS. IN GENERAL, DECENTRALIZED PROTOCOLS ARE OPEN SOURCE AND ANYONE CAN USE, COPY, MODIFY, AND DISTRIBUTE THEM. REALITY IS NOT RESPONSIBLE FOR THE OPERATION OF DECENTRALIZED PROTOCOLS, AND REALITY MAKES NO GUARANTEE OF THEIR FUNCTIONALITY, SECURITY, OR AVAILABILITY.

TO THE MAXIMUM EXTENT PERMITTED UNDER APPLICABLE LAW, THE PLATFORM AND THE SERVICES (AND ANY OF THEIR CONTENT OR FUNCTIONALITY) PROVIDED BY OR ON BEHALF OF US ARE PROVIDED ON AN “AS IS” AND “AS AVAILABLE” BASIS, AND WE EXPRESSLY DISCLAIM, AND YOU HEREBY WAIVE, ANY REPRESENTATIONS, CONDITIONS OR WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, LEGAL, STATUTORY OR OTHERWISE, OR ARISING FROM STATUTE, OTHERWISE IN LAW, COURSE OF DEALING, OR USAGE OF TRADE, INCLUDING, WITHOUT LIMITATION, THE IMPLIED OR LEGAL WARRANTIES AND CONDITIONS OF MERCHANTABILITY, MERCHANTABILITY QUALITY, QUALITY OR FITNESS FOR A PARTICULAR PURPOSE, TITLE, SECURITY, AVAILABILITY, RELIABILITY, ACCURACY, QUIET ENJOYMENT AND NON-INFRINGEMENT OF THIRD PARTY RIGHTS. WITHOUT LIMITING THE FOREGOING, WE DO NOT REPRESENT OR WARRANT THAT THE PLATFORM OR THE SERVICES (INCLUDING ANY DATA RELATING THERETO) WILL BE UNINTERRUPTED, AVAILABLE AT ANY PARTICULAR TIME, OR ERROR-FREE. FURTHER, WE DO NOT WARRANT THAT ERRORS IN THE PLATFORM OR THE SERVICES ARE CORRECTABLE OR WILL BE CORRECTABLE.

YOU ACKNOWLEDGE THAT YOUR DATA ON THE PLATFORM MAY BECOME IRRETRIEVABLY LOST OR CORRUPTED OR TEMPORARILY UNAVAILABLE DUE TO A VARIETY OF CAUSES, AND AGREE THAT, TO THE MAXIMUM EXTENT PERMITTED UNDER APPLICABLE LAW, WE WILL NOT BE LIABLE FOR ANY LOSS OR DAMAGE CAUSED BY DENIAL-OF-SERVICE ATTACKS, SOFTWARE FAILURES, VIRUSES OR OTHER TECHNOLOGICALLY HARMFUL MATERIALS (INCLUDING THOSE WHICH MAY INFECT YOUR COMPUTER EQUIPMENT), PROTOCOL CHANGES BY THIRD-PARTY PROVIDERS, INTERNET OUTAGES, FORCE MAJEURE EVENTS OR OTHER DISASTERS, SCHEDULED OR UNSCHEDULED MAINTENANCE, OR OTHER CAUSES EITHER WITHIN OR OUTSIDE OUR CONTROL.

THE DISCLAIMER OF IMPLIED WARRANTIES CONTAINED HEREIN MAY NOT APPLY IF AND TO THE EXTENT SUCH WARRANTIES CANNOT BE EXCLUDED OR LIMITED UNDER THE APPLICABLE LAW OF THE JURISDICTION IN WHICH YOU RESIDE.

13 Indemnification

You will defend, indemnify, and hold harmless Reality, its Affiliates, the Covered Entities and their respective stockholders, members, directors, officers, managers, employees, attorneys, agents, representatives, suppliers, business partners, contractors, customers and users (collectively, “Indemnified Parties”) from any claim, demand, lawsuit, action, proceeding, investigation, liability, damage, loss, cost or expense, including without limitation reasonable attorneys’ fees, arising out of or relating to (a) your use of, or conduct in connection with, the Platform or the Services; (b) Digital Assets associated with your blockchain address or otherwise held by you, on your behalf or for your benefit; (c) any feedback or user content you provide to Reality, if any, concerning the Platform or the Services; (d) your violation of these Terms; or (e) your infringement or misappropriation of the rights of any other person or entity. If you are obligated to indemnify any Indemnified Party, Reality (or, at its discretion, the applicable Indemnified Party) will have the right, in its sole discretion, to control any action or proceeding

and to determine whether Reality wishes to settle, and if so, on what terms, and you agree to cooperate with Reality in the defence.

14 Limitation of Liability

IN NO EVENT SHALL REALITY'S AGGREGATE LIABILITY (TOGETHER WITH ITS AFFILIATES, THE COVERED ENTITIES, INCLUDING THEIR RESPECTIVE STOCKHOLDERS, MEMBERS, DIRECTORS, MANAGERS, OFFICERS, EMPLOYEES, ATTORNEYS, AGENTS, REPRESENTATIVES, SUPPLIERS, OR CONTRACTORS) ARISING OUT OF OR IN CONNECTION WITH THE PLATFORM AND THE SERVICES (AND ANY OF THEIR CONTENT AND FUNCTIONALITY), ANY PERFORMANCE OR NONPERFORMANCE OF THE SERVICES, YOUR DIGITAL ASSETS, OR ANY TOOL, SERVICE OR OTHER ITEM MADE AVAILABLE BY OR ON BEHALF OF REALITY, WHETHER UNDER CONTRACT, TORT, NEGLIGENCE, CIVIL LIABILITY, STATUTE, STRICT LIABILITY OR OTHER THEORY OF LIABILITY EXCEED THE LESSER OF US \$50 OR THE AMOUNT OF FEES PAID BY YOU TO REALITY UNDER THESE TERMS, IF ANY, IN THE TWELVE (12) MONTH PERIOD IMMEDIATELY PRECEDING THE EVENT GIVING RISE TO THE CLAIM FOR LIABILITY, EXCEPT TO THE EXTENT OF A FINAL JUDICIAL DETERMINATION THAT SUCH DAMAGES WERE THE RESULT OF REALITY'S GROSS NEGLIGENCE, FRAUD, WILLFUL MISCONDUCT OR INTENTIONAL VIOLATION OF THE LAW.

15 Governing Law.

- 15.1 The interpretation and enforcement of these Terms, and any dispute related to these Terms, the Platform or the Services, will be governed by and construed and enforced under the laws of Hong Kong.
- 15.2 You agree that we may initiate a proceeding related to the enforcement or validity of our intellectual property rights or other proprietary rights, including any provisional relief required to prevent irreparable harm, in any court having jurisdiction. For any other proceeding that is not subject to arbitration under these Terms, the courts in Hong Kong will have exclusive jurisdiction. You waive any objection to venue in any such courts. You further agree that Hong Kong is the proper and exclusive forum for any appeals of an arbitration award or for trial court proceedings in the event that the Arbitration Provision is found to be unenforceable.

16 Dispute Resolution & Arbitration

- 16.1 PLEASE READ THE FOLLOWING PROVISION CAREFULLY BECAUSE IT REQUIRES YOU TO ARBITRATE CERTAIN DISPUTES AND CLAIMS WITH REALITY OR ANY COVERED ENTITY AND LIMITS HOW YOU CAN SEEK RELIEF FROM REALITY OR ANY COVERED ENTITY. This Clause 16 (this "Arbitration Provision") applies to and governs any dispute, controversy, or claim between you and Reality or any Covered Entity that arises out of or relates to, directly or indirectly: (a) these Terms, including the formation, existence, breach, termination, enforcement, interpretation, validity, and enforceability thereof; (b) access to or use of the Platform or the Services; (c) any transactions through, by, or using the Platform or the Services; or (d) any other aspect of your relationship or transactions with us, directly or indirectly, as a visitor to or user of the Platform or the Services (each, a "Claim," and, collectively, "Claims"). This Arbitration Provision applies, without limitation, to all Claims that arose or were asserted before or after your consent to these Terms. You and Reality agree that any dispute arising out of or related to these Terms, the Platform or the Services is personal to you and Reality or any Covered Entity and that any dispute will be resolved solely through individual action, and will not be brought as a class arbitration, class action, or any other type of representative proceeding.
- 16.2 For any Claim, you agree that you will first contact us and attempt to resolve the Claim with Reality or any Covered Entity informally by sending a written notice of your claim ("**Notice**") to us by email at legal@bitget.com.

The Notice must:

- (a) include your name, residence address, email address and telephone number;
- (b) describe the nature and basis of the claim; and
- (c) state the specific relief sought.

16.3 For any Claim to be brought by you to us in relation to these Terms must commence arbitration proceedings strictly within 1 year after such Claim arises failing which it shall be irrevocably time-barred. Time-barred claims mean that there is no longer any lawful right to assert such claims nor to commence any formal legal actions.

16.4 In the unlikely event that we have not been able to resolve a Claim after thirty (30) days from when the Notice is received by us, we each agree to refer to and finally resolve such Claim by arbitration administered by the Hong Kong International Arbitration Centre (“**HKIAC**”) under the HKIAC Administered Arbitration Rules in force when arbitration is commenced. The arbitral award shall be final and binding. The arbitration provisions set forth in this clause will survive termination of these Terms. Both you and we agree that:

- (a) the law of this clause is Hong Kong law;
- (b) the seat of arbitration will be Hong Kong;
- (c) the arbitration proceedings will be conducted in English;
- (d) unless you and we agree otherwise, the number of arbitrator will be 1 and that arbitrator must have relevant legal and technological expertise;
- (e) if you and we do not agree on the arbitrator to be appointed within 15 working days of the dispute proceeding to arbitration, the arbitrator shall be appointed by HKIAC;
- (f) the arbitrator may conduct only an individual arbitration and may not:
 - (i) Consolidate more than one individual’s claims;
 - (ii) Preside over any type of class or representative proceeding; and
 - (iii) Preside over any proceeding involving more than one individual.

16.5 Equitable Relief. NOTHING IN THIS ARBITRATION PROVISION WILL BE DEEMED AS: PREVENTING US FROM SEEKING INJUNCTIVE OR OTHER EQUITABLE RELIEF FROM THE COURTS AS NECESSARY TO PREVENT THE ACTUAL OR THREATENED INFRINGEMENT, MISAPPROPRIATION, OR VIOLATION OF OUR DATA SECURITY, CONFIDENTIAL INFORMATION, OR INTELLECTUAL PROPERTY RIGHTS; OR PREVENTING YOU FROM ASSERTING CLAIMS IN A SMALL CLAIMS COURT, PROVIDED THAT YOUR CLAIMS QUALIFY AND SO LONG AS THE MATTER REMAINS IN SUCH COURT AND ADVANCES ON ONLY AN INDIVIDUAL (NON-CLASS, NON-COLLECTIVE, AND NON-REPRESENTATIVE) BASIS.

16.6 Severability. If any portion of this Clause 16 is found to be unenforceable or unlawful for any reason, (a) the unenforceable or unlawful provision shall be severed from these Terms; (b) severance of the unenforceable or unlawful provision shall have no impact whatsoever on the remainder of this Clause 16 or the parties’ ability to compel arbitration of any remaining claims on an individual basis under this Clause 16; and (c) to the extent that any claims must therefore proceed on a class, collective, consolidated, or representative basis, such claims must be litigated in a civil court of competent jurisdiction and not in arbitration, and the parties agree that litigation of those claims shall be stayed pending the outcome of any individual claims in arbitration. Further, if any part of this Clause 16 is found to prohibit an individual claim seeking public injunctive relief, then that provision will have no

effect to the extent such relief is allowed to be sought out of arbitration, and the remainder of this Clause 16 will be enforceable.

17 General

- 17.1 You consent to receive all communications, agreements, documents, receipts, notices, and disclosures electronically (collectively, our “Communications”) that we provide in connection with these Terms or any Services. You agree that we may provide our Communications to you by posting them on the Platform or by emailing them to you at the email address you provide in connection with using the Services, if any. You should maintain copies of our Communications by printing a paper copy or saving an electronic copy. You may also contact us with questions, complaints, or claims concerning the Services at info@realityfinance.xyz.
- 17.2 Any right or remedy of Reality set forth in these Terms is in addition to, and not in lieu of, any other right or remedy whether described in these Terms, under Applicable Law, at law, or in equity. The failure or delay of Reality in exercising any right, power, or privilege under these Terms shall not operate as a waiver thereof.
- 17.3 The invalidity or unenforceability of any of these Terms shall not affect the validity or enforceability of any other of these Terms, all of which shall remain in full force and effect.
- 17.4 We will have no responsibility or liability for any failure or delay in performance of the Platform or any of the Services, or any loss or damage that you may incur, due to any circumstance or event beyond our control, including any flood, extraordinary weather conditions, earthquake, or other act of God, fire, war, insurrection, riot, labour dispute, accident, action of government, communications, power failure, or equipment, software or network malfunction.
- 17.5 You may not assign or transfer any right to use the Platform or the Services, or any of your rights or obligations under these Terms, without our express prior written consent, including by operation of law or in connection with any change of control. We may assign or transfer any or all of our rights or obligations under these Terms, in whole or in part, without notice or obtaining your consent or approval.
- 17.6 Headings of sections are for convenience only and shall not be used to limit or construe such sections.
- 17.7 These Terms contain the entire agreement between you and Reality, and supersede all prior and contemporaneous understandings between you and Reality regarding the Platform and the Services. For clarity, these Terms shall apply regardless of any separate agreements that you may have entered into with Affiliates, Covered Entities or any third-party, and any such other agreements shall remain in full force and effect.
- 17.8 In the event of any conflict between these Terms and any other agreement you may have with us, these Terms will control unless the other agreement (a) executed by the authorised representatives of yours and ours, and (b) specifically identifies these Terms and declares that the other agreement supersedes these Terms.
- 17.9 You agree that, except as otherwise expressly provided in these Terms, there shall be no third-party beneficiaries to the Terms other than the Indemnified Parties. Notwithstanding the foregoing, each Covered Entity is an express third-party beneficiary of clauses 6, 8 through 17 may enforce such provisions directly, to the same extent and subject to the same conditions and limitations as apply to Reality, solely in connection with claims arising out of or relating to the Platform or the Services.